

Particulars

About Your Organisation

1.1 Name of your organization

Tom Hannah (Agencies) Ltd.

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

4-0523-14-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Consumer Goods Manufacturers

Consumer Goods Manufacturers**Operational Profile**

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
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Operations and Certification Progress

2.1.1 In the markets where you operate, in which do you manufacture goods with palm oil and oil palm products?

- United Kingdom
-

2.1.2 Do you have a system for calculating how much palm oil and oil palm products you use?

Yes

2.1.3 Does this system only cover your own-brand or all the brands you manufacture?

all-brand

2.1.4 In the markets where you operate, in which do you calculate how much palm oil and oil palm product there is, in the goods you manufacture?

- United Kingdom
-

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

551

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

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2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

551

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book & Claim	-	-	-	-
2.3.2 Mass Balance	-	551.00	-	-
2.3.3 Segregated	-	-	-	-
2.3.4 Identity Preserved	-	-	-	-
2.3.5 Total volume	-	551.00	-	-

2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies ? (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book & Claim	-	-	-	-
2.4.2 Mass Balance	-	-	-	-
2.4.3 Segregated	-	-	-	-
2.4.4 Identity Preserved	-	-	-	-
2.4.5 Total volume	-	-	-	-

2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume used by your company in the following regions:

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe	100%
2.5.5 India	--
2.5.6 North America	--
2.5.7 South America	--
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	--
2.5.11 Rest of Asia	--

Time-Bound Plan**3.1 Date of first supply chain certification (planned or achieved)**

2014

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

2014

3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2014

Comment:

We began our RSPO Certification process by making a firm commitment to purchasing only RSPO certified material through the mass balance supply chain model. We have been purchasing 100% mass balance material since 2012.

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2014

Comment:

In order to drive change in terms of sustainable sourcing, we have been proactive in our approach. We took the decision (2012) to, as a minimum, only purchase RSPO MB palm kernel oil.

We had set a target to move to fully segregated material by 2015 this however, has not been possible due to difficulties in relation to the supply and demand of palm kernel oil/derivatives.

We will continue to aim towards achieving a fully segregated supply chain and to promote this route to our customers. For change to be seen premiums have to reach origin suppliers. For sustainable sourcing to be achieved, the models have to make viable business sense for all within the supply chain, as such, collaborative efforts are needed.

3.5 In which markets where you operate do these commitments cover?

Gibraltar, Ireland, Malta, Poland, Spain, Sweden, United Kingdom

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

No

3.7 Does your company have a Time-Bound Plan to only use RSPO certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies brands?

Yes

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?

No

Please explain why

We have no immediate plan. Our customers specifically order RSPO MB certified material and are fully appreciative of the RSPO supply chain models.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

We will continue to purchase RSPO MB supplies and actively engage customers in doing likewise, with the aim being to move more supplies over to SG, as supply and demand allows. The SG model allows greater benefits in terms of traceability and removes the possibility of conventional sources being within the supplies purchased. We will continue to promote the RSPO segregated route with our customers and the benefits it has to offer in terms of traceability and sustainable action.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
 Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)
 For administration purpose, attachment files are renamed automatically
 - Land Use Rights
 - Ethical conduct and human rights
 Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
 For administration purpose, attachment files are renamed automatically
 - Labour rights
 Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)
 For administration purpose, attachment files are renamed automatically
 - Stakeholder engagement
 - None of the above
-

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Uploaded files: --

GHG Emissions

8.1 Are you currently assessing the GHG emissions from your operations?

Yes

Report file: [M-GHG-Emissions-Report.pdf](#)

8.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

The GHG Emissions are assessed and reviewed internally. We have not felt the need to publicly report our GHG emissions due to the size of our operations.

Support for Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We have committed to sourcing RSPO MB certified palm kernel oil, in line with the expectations of our customers. This in turn results in a cost as premiums for mass balance are, obviously, higher than that for non-certified palm kernel oil. Customers are requiring more and more information in terms of traceability and transparency within supply chains. The mass balance route does not offer the same information in relation to traceability as that of an identity preserved system, however, customers still expect to be provided with this level of information when only paying the premium for mass balance material. It is difficult under the mass balance route to ensure that all aspects in terms of social and environmental requirements are fully compliant with RSPO expectations, without independent verifications of all parts of the supply chain taking place. This may be helped somewhat when RSPO NEXT comes into play, however, it has not been rolled out as quickly as was first expected. We have built strong relationships with our suppliers and through this engagement we aim to work collaboratively in finding the answers required.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We committed from the outset to, as a minimum, only purchase RSPO Mass Balance material. We actively encourage customers to support sustainable sourcing. We have engaged with our suppliers in ensuring that our expectations are met and aim to work with them to ensure that best practices, in terms of sustainability and social systems, are adhered to throughout our supply chains.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded
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